

## Call before you dig. It's the law.

If you had the ability to see underground it would be easy to know exactly where natural gas pipelines are buried. But unfortunately you can't. And since you probably live or work near natural gas pipelines it's important to familiarize yourself with pipeline marks and know the warning signs.

Since pipelines are buried underground, markers are used to identify their location particularly in rural areas. The marker identifies the type of product that is being transported as well as who you need to call if there is a problem.

For your safety, state law requires you to call before demolition, excavation or construction. Call Mississippi One Call Center **811** the **Call Before You Dig** number at least 48 hours before you dig the process to have your excavation area marked before digging. Wait for the utilities to be marked and respect the marks with digging. It's easy and free.



**Know what's below  
CALL before you dig.**

[ms1call.or](http://ms1call.or)

The City of Batesville highest priority is the safety the public, employees, property and the natural gas distribution system. Pipelines are constantly monitored and are designed, installed, tested, operated and maintained to the highest safety standards.

Please read and share this information about pipelines running through your area with co-workers, family, and neighbors.

### **We need your help!**

Please take a few minutes to complete and return the enclosed survey to assist us in evaluating our education program.

### **Thank you.**

For more information on pipeline safety call



CITY OF BATESVILLE  
103 College Street  
P. O. Box 689  
Batesville, MS 38606  
662-563-4576

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## KNOW THE SIGNS THAT KEEP YOU SAFE

A message for you about  
pipeline safety



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103 College Street  
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662-563-4576

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## PIPELINES IN YOUR COMMUNITY

America's pipeline network is used every day to transport products such as natural gas to homes, businesses, and industrial facilities. According to the National Transportation Safety Board statistics, pipelines are the safest and most economical method of transportation.

**The City of Batesville** operates and maintains the natural gas distribution pipelines serving your community and is committed to safe and reliable operation. We monitor the operations of our pipelines which are designed, installed, tested, operated, and maintained in accordance with all applicable Federal and State requirements. The City of Batesville maintains its safety record by routine inspections, corrosion protection, maintenance and testing programs, employee training and public education. Public education includes educational outreach with excavating contractors, emergency response officials, appropriate public officials, and the affected public.

### If you live or work near a pipeline....

#### How can you tell where the pipeline is located?

Since pipelines are buried underground, line markers are used to indicate their approximate location along the route. The markers can be found where a pipeline intersects a street, highway, or railway.

The markers display the material transported in the line, the name of the pipeline operator, and a telephone number where the operator can be reached in the event of an emergency.

#### Are pipeline markers always placed on top of the pipeline?

Markers indicate the general location of a pipeline. They cannot be relied upon to indicate the exact position of the pipeline. Also, the pipeline may not follow a straight course between markers. And, while markers are helpful in locating pipelines, they are limited in the information they provide. They provide no information, for example, on depth or number of pipelines in the vicinity.

### Information about Natural Gas

- Natural gas remains a gas whether it is transported by a pipeline or found in the air.
- Natural gas is lighter than air and will rise.
- Natural Gas is usually colorless and odorless. The City of Batesville adds a mercaptan that will emit a smell similar to rotten eggs.
- Natural gas is flammable.
- Any pipeline leak can be potentially dangerous.

### Pipeline access and security

Pipeline right-of-way must be kept free from structures and other obstructions to provide access to the pipeline for maintenance and in the event of emergency. If a pipeline crosses your property, please do not plant trees or high shrubs on the right-of-way. Do not dig, build, store or place anything near the right-of-way without first having the pipeline marked and the right-of-way staked. Additionally, if you witness suspicious activity on a pipeline right-of-way, please report it to the authorities, or call the City of Batesville emergency number 662-563-4576.

### How to recognize a pipeline emergency

- **Look**—Persistent bubbling in standing water or discolored vegetation are signs of a possible leak around a pipeline area.
- **Listen**—Listen for any unusual noise like a hissing or roaring sound.
- **Smell**—Notice any strange or unusual odor (the products will have a petroleum odor or smell like rotten eggs).

### If you are an emergency responder or public official.

Take steps to safeguard the public in the event of a pipeline emergency.

The following suggestions are offered as a guide:

- Secure the area around the leak to a safe distance. This could include the evacuation of people from homes, businesses; schools and other locations, as well as the erection of barricades and similar precautions to control access to the emergency site.
- Contact the pipeline company as quickly as possible. Pipeline marker signs show the pipeline company's name, emergency telephone number and pipeline contents.
- If the pipeline leak is not burning, take steps to prevent ignition. This includes prohibit smoking, rerouting traffic and shutting off the electricity.
- If the pipeline is burning, try to prevent the spread of fire but do not attempt to extinguish it. If the fire is extinguished, gas or vapor will collect and could explode when reignited by secondary fires.

### City of Batesville actions during an emergency

We will immediately dispatch personnel to the site to help handle the emergency and provide information to public safety officials to aid in their response. We will also take the necessary operating actions to minimize the impact of the emergency. Public safety personnel and other unauthorized personnel should not attempt to operate any of the valves on the pipeline. Improper operation of the pipeline valves could make the situation worse and cause other accidents to happen.

### If your company does excavation work ....

...or if you are a homeowner or farmer who occasionally digs on your property, we need your help in preventing pipeline emergencies. Records show that damage from excavation-related activities, particularly from equipment digging into pipelines, is the leading cause of pipeline accidents. Without proper coordination, excavation activities in the vicinity of underground pipelines can result in very dangerous situations.

### Dig Safely

It is important that you call **811**, the Call Before You Dig number at least 48 hours before you dig. Taking time to call before you dig protects your safety by preventing serious accidents and injuries. It also helps prevent disruption of services and possible delay of your project.

### What to do if you are digging and disturb a pipeline

Even if you cause only minor damage to the pipeline, notify the pipeline company immediately. A gouge, scrape, dent or crease to the pipe or coating may cause a future break or leak. It is imperative that the pipeline company inspect and repair damage to the line.

**Do not attempt to make the repairs to the line yourself.** If a line is ruptured or leaking, call **911** and 662-563-4576.

### A pipeline emergency could be:

- A damaged or leaking pipeline,
- Fire or explosion near or directly involving a pipeline,
- A natural disaster affecting the pipeline, such as tornado, flood or soil erosion.
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## Actions to take if you suspect a pipeline leak

### What to do in a pipeline emergency

Your first concern should be for personal safety and the safety of those around you:

#### You Should:

- **IMMEDIATELY LEAVE THE AREA.** Leave immediately on foot in a crosswind direction away from the leak or vapor cloud and maintain a safe distance. Warn others to stay away from the leak. Abandon any equipment being used in or near the area.
- **CALL 911,**
- **IMMEDIATELY NOTIFY the City of Batesville at 662-563-4576** and give your name, the location, and a description of the leak.

### Do Not

- **DO NOT** create any sparks or heat sources which could ignite escaping gas or liquids.
- **DO NOT** start a car, turn on or off any switches or light a match or cigarette.
- **DO NOT** attempt to operate any pipeline valves.
- **DO NOT** use a cell phone while near the suspected emergency area.
- **DO NOT** drive into or near a leak or vapor cloud.
- **DO NOT** go into a leak or vapor cloud to turn off equipment.

### 192.16 Notice to customers; Customer-owned service lines

The City of Batesville is required to inform you that buried gas piping from the gas meter to the structure (s) or gas utilization equipment is the responsibility of the homeowner to maintain. If the buried pipe is not maintained, it may be subject to the potential hazards of corrosion or leakage.

If you have such piping, you should have the piping periodically inspected for leaks. If the piping is metallic, it should also be inspected periodically for corrosion. If any unsafe condition is found, it should be repaired. Plumbing contractors are a resource for the inspection and maintenance of your piping. If your gas meter is next to your house or building wall and the gas piping goes directly into the structure without going underground, this notice does not apply to you.

### 192.383 Excess Flow Valves "EFV"

Excess flow valves are designed to permit normal operation of a service line, but automatically shut off or significantly restrict natural gas flow when the flow exceeds prescribed limits, such as when a service line is damaged due to excavation or other similar activity. When activated, an excess flow valve may prevent the buildup of natural gas in the service line. However, they do not protect against leaks beyond the meter assembly (house piping).

Federal law requires the installation of an excess flow valve on new and reinstated natural gas service lines. Where excess flow valves are not required by law, it is the customer's option to install the device at customer expense. The cost varies depending on installation. Due to operating characteristics and limitations, in some instances, excess flow valves cannot be installed on existing service lines. Each situation will be evaluated upon request.

To get more information, contact 662-563-4576.